## IN THE CLAIMS:

Please amend Claims 1-15 and add new Claims 16-24 as indicated below.

The following is a complete listing of the claims, and replaces all previous versions and listings of claims in the present application.

Claim 1 (currently amended): A request method of a service request apparatus that requests, to provide a service, a service providing apparatus, which provides method of requesting a service associated with expendables additional items of a device via a network, comprising:

a step of acquiring information associated with expendables additional items from a device;

a step of transmitting the information associated with the expendables additional items to a service agent apparatus;

a step of receiving access information for accessing a service providing apparatus, which is designated by the service agent apparatus;

a step of receiving page information used to provide a service according to the information associated with the expendables from the additional items, wherein access to the service providing apparatus designated by the service agent apparatus is based on the access information; and

a step of requesting the service providing apparatus to provide a service based on the basis of the page information that provides the service.

Claim 2 (currently amended): The method according to claim 1, wherein the expendables device is a printer, the additional items include inks used by [[a]] the printer device, and the information associated with the expendables additional items includes information indicating remaining levels of the inks.

Claim 3 (currently amended): The method according to claim 2, wherein the step of receiving includes a 1, wherein the device is a printer, the additional items include inks used by the printer, and the step of receiving includes receiving page information that displays icons corresponding to [[the]] remaining levels of the inks from the service providing apparatus.

Claim 4 (currently amended): The method according to claim 1, wherein the step of transmitting includes a step of transferring the includes transmitting information associated with the device, and

resource locator (URL) which is generated based on retailer information of the device and use language information of a device driver based on the information associated with the device.

Claim 5 (currently amended): A providing method of a service providing apparatus which provides a service associated with expendables additional items of a device, comprising:

a step of receiving information associated with expendables additional items of a device from a client terminal via an agent apparatus and a network;

a step of generating page information used to present a service providing page according to the information associated with the expendables additional items of the device to the client terminal; and

a step of transmitting the page information generated in the step of generating to the client terminal via the network,

wherein the service providing apparatus is designated based on information of the device from the client terminal.

Claim 6 (currently amended): The method according to claim 5, wherein the <u>device is a printer and the information associated with the expendables additional items</u> of the device includes information indicating remaining levels of inks used by [[a]] <u>the</u> printer <u>device</u>.

Claim 7 (currently amended): The method according to claim [[6]] 5, wherein the device is a printer, the information associated with the additional items of the device includes information indicating remaining levels of inks used by the printer, and the step of generating includes a step of generating page information [[which]] that includes icons to be displayed in correspondence with the remaining levels of the inks.

Claim 8 (currently amended): A method of controlling an agent apparatus, which mediates between a service providing apparatus that provides a service associated with expendables additional items via a network[[,]] and a service request apparatus that requests a service, comprising:

a step of acquiring information associated with expendables additional items from a device;

a step of generating access information required to access the service providing apparatus, which provides a service based on the basis of the acquired information associated with the expendables additional items; and

a step of transmitting the generated access information to the service request apparatus.

Claim 9 (currently amended): The method according to claim 8, wherein the <u>step of acquiring includes acquiring</u> information associated with the <u>expendables</u> includes <u>device</u>, including model information and retailer information of the device[[,]] <u>and</u> language information of a driver of the device, and status information of the expendables.

'Claim 10 (currently amended): A program for making a computer execute a request method of a service request apparatus [[of]] according to claim 1.

Claim 11 (currently amended): A program for making a computer execute a providing method of a service providing apparatus [[of]] according to claim 5.

Claim 12 (currently amended): A program for making a computer execute a providing method of a service providing apparatus [[of]] according to claim 8.

Claim 13 (currently amended): A computer readable recording medium recording [[a]] the program of claim 10.

Claim 14 (currently amended): A computer readable recording medium recording [[a]] the program of claim 11.

Claim 15 (currently amended): A computer readable recording medium recording [[a]] the program of claim 12.

Claim 16 (new): The method according to claim 1, wherein the step of transmitting includes transmitting information associated with the device, and wherein the access information is a Uniform Resource Locator (URL) generated based on the information associated with the device.

Claim 17 (new): The method according to claim 1, wherein, in the step of transmitting, the information associated with the additional items is transmitted as an argument of a URL for accessing the service agent apparatus.

Claim 18 (new): The method according to claim 1, wherein the step of transmitting includes transmitting information associated with the device, including at least model information and retailer information of the device, language information of a driver of the device, and status information of the additional items.

Claim 19 (new): The method according to claim 5, wherein the information of the device includes at least model information and retailer information of the device, language information of a driver of the device, and status information of the additional items.

Claim 20 (new): The method according to claim 8, wherein the step of acquiring includes acquiring information associated with the device, and wherein the service providing apparatus is designated based on the information associated with the device.

Claim 21 (new): An apparatus for requesting a service associated with additional items of a device via a network, comprising:

an acquisition unit adapted to acquire information associated with additional items from a device;

a transmission unit adapted to transmit the information associated with the additional items to a service agent apparatus;

a first reception unit adapted to receive access information for accessing a service providing apparatus, which is designated by the service agent apparatus;

a second reception unit adapted to receive page information used to provide a service according to the information associated with the additional items, wherein access to the service providing apparatus is based on the access information; and

a request unit adapted to request the service providing apparatus to provide a service based on the page information used to provide the service.

Claim 22 (new): An apparatus for providing a service associated with additional items of a device, comprising:

a reception unit adapted to receive information associated with additional items of a device from a client terminal via an agent apparatus and a network;

a generation unit adapted to generate page information used to present a service providing page according to the information associated with the additional items of the device to the client terminal; and

a transmission unit adapted to transmit the page information generated by the generation unit to the client terminal via the network,

wherein the service providing apparatus is designated based on information of the device from the client terminal.

Claim 23 (new): An apparatus for controlling an agent apparatus, which mediates between a service providing apparatus that provides a service associated with

additional items via a network and a service request apparatus that requests a service, comprising:

an acquisition unit adapted to acquire information associated with additional items from a device;

a generation unit adapted to generate access information required to access the service providing apparatus, which provides a service based on the acquired information associated with the additional items; and

a transmission unit adapted to transmit the generated access information to the service request apparatus.

Claim 24 (new): A system for providing a service via a network, comprising:

a acquisition unit adapted to acquire information associated with additional items from a device;

a generation unit adapted to generate page information used to present a service providing page according to the information associated with the additional items of the device;

a reception unit adapted to receive page information used to provide a service according to the information associated with the additional items; and

a request unit adapted to request a service providing apparatus to provide a service based on the page information used to provide the service.